

Code Compliance Monthly Report for May 2011

Summary

In May 2011, the Code Compliance Division continued its efforts to maintain and improve the quality of life throughout the residential and business communities. Over the course of the month, the division **opened 292 new cases, maintained 342 active cases** (previously open and new combined), **conducted 599 inspections, handled 609 inquiries** by phone and **assisted with 61 other calls for service**.

Activity

- Responded to 11 cases resulting in a violation through the call center
- Investigated 292 violations
 - 52 violations brought to our attention through citizen complaints
 - 240 violations initiated through proactive enforcement
- Conducted 285 initial inspections and 314 follow-up inspections for a total of 599 inspections
- Responded to 100% of complaints within 24 hours
- Inspected 100% of all complaints within 72 hours
- 2011 Compliance rate
 - 100% January 2011
 - 100% February 2011
 - 99% March 2011
 - 99% April 2011
 - 71% May 2011
- Cases requiring 3 or more inspections – 0
- Cases beyond 60 days – 5
- Cases beyond 90 days – 0
- Issued 258 Friendly Reminders
- Summons and Complaints/Citations issued - 0
- Notice and Demands issued – 1
- Cease and Desists issued - 0
- On average gained voluntary compliance within 20 days of the initial complaint

Other Activities

- Assisted SEMSWA with 1 environmental violations
- Assisted Public Works with 10 streets and infrastructure concerns
- Assisted Tri-County Health with 1 health and welfare concern
- Assisted Building Division with 11 permit concerns
- Assisted Licensing with 8 licensing violations
- Continued teamwork on 4 City improvement committees: Eco Committee, Customer Service Committee, Committee and VIP Committee, LEED Committee

Budget

Through the fifth month (42%) of the year, Code Compliance is within budget with accumulated expenditures of \$199,010 of the 2011 annual budget of \$487,653. Expense categories are as follows:

Comprehensive Code Compliance Services

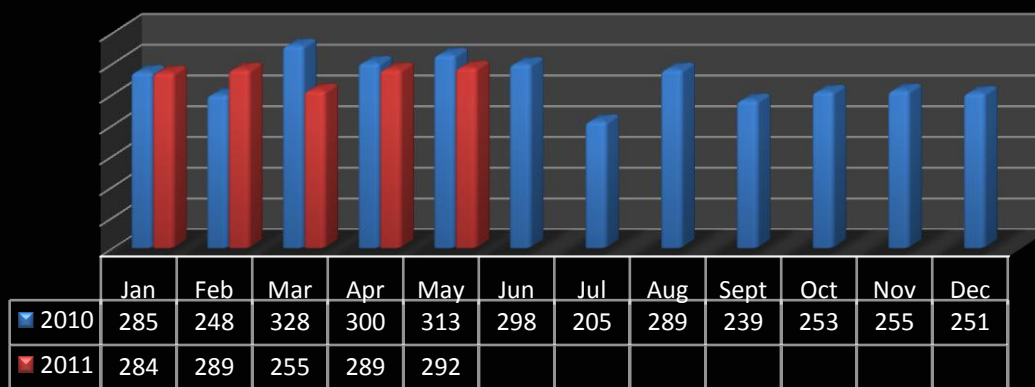
Budgeted	\$477,653
May Expenses	\$ 39,802
Expenses to date	\$199,010 (41.6%)

Prof. Services Budget	\$ 10,000
May Expenses	\$ 0
Expenses to date	\$ 0 (0%)

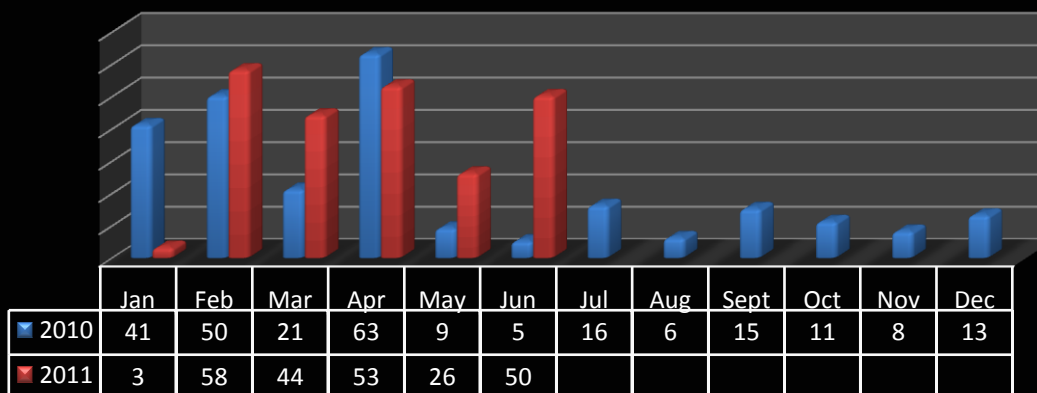
Accumulated Expenses to Date **\$199,010 (40.8%)**

Annual Comparatives

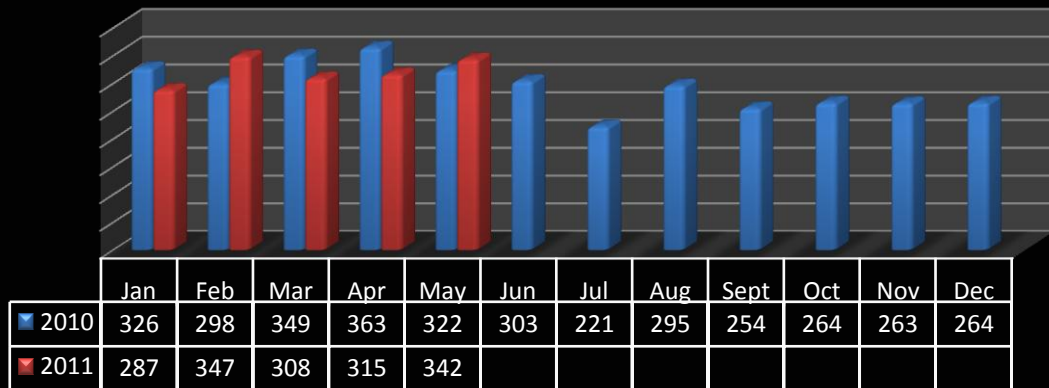
Annual Comparative - New Cases



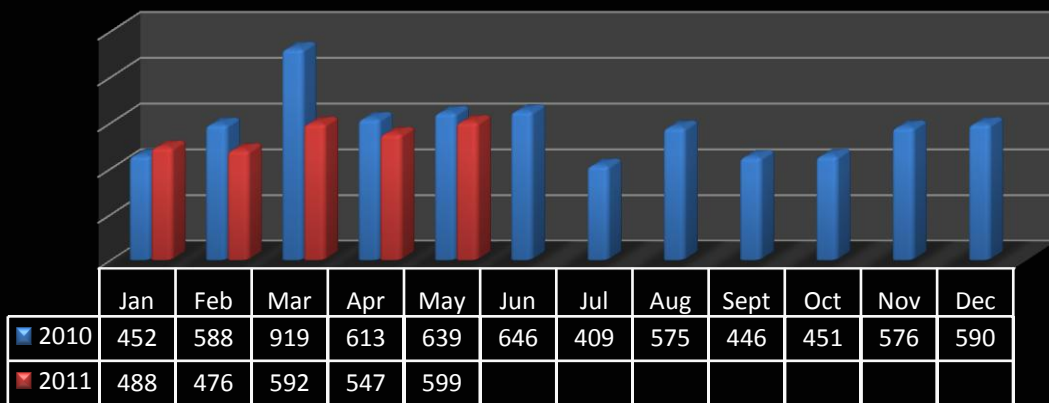
Annual Comparative - Open or Active Cases/Prior Month



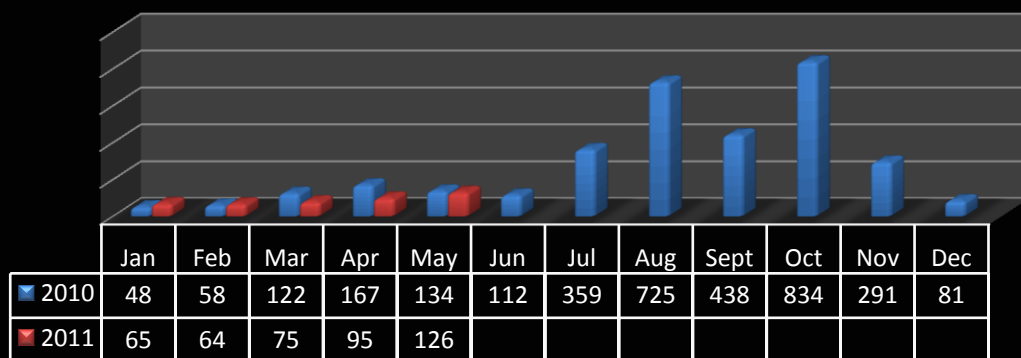
Annual Comparative - Active Cases Current Month



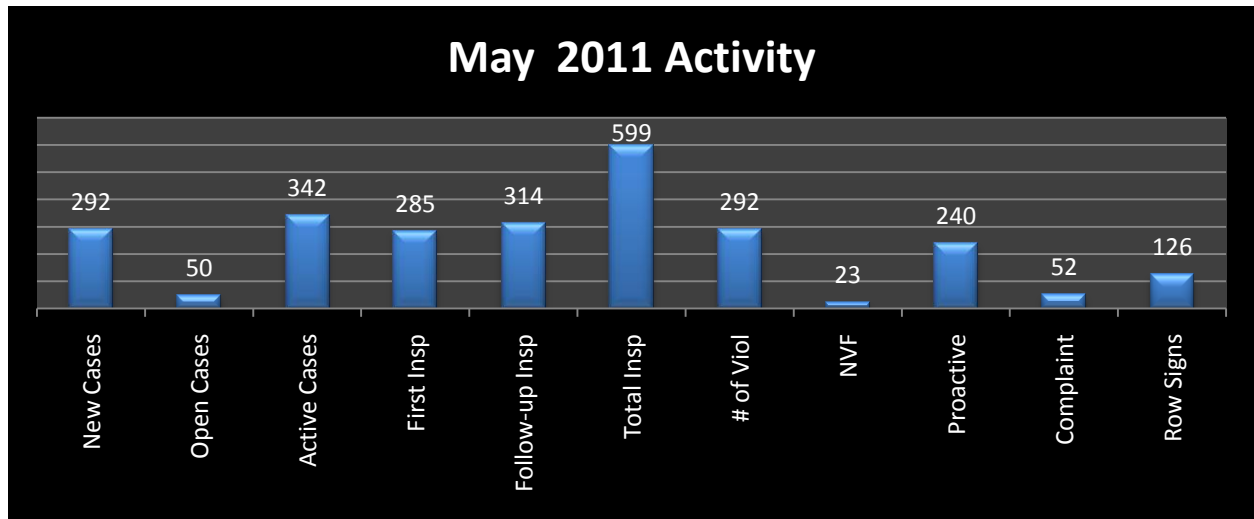
Annual Comparative - Number of Inspections



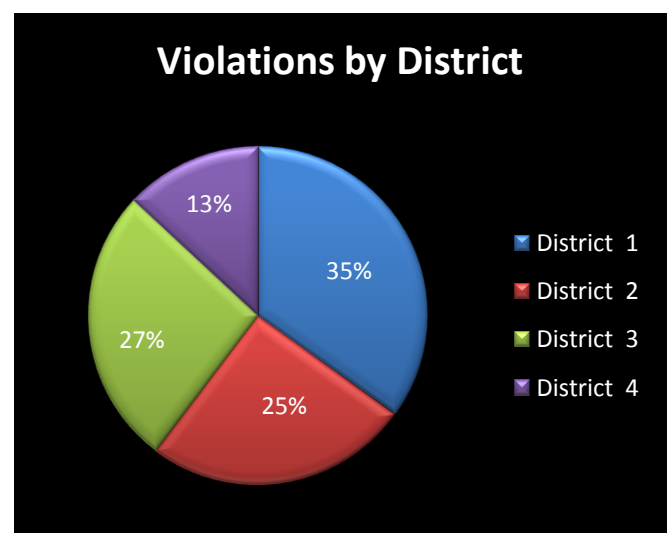
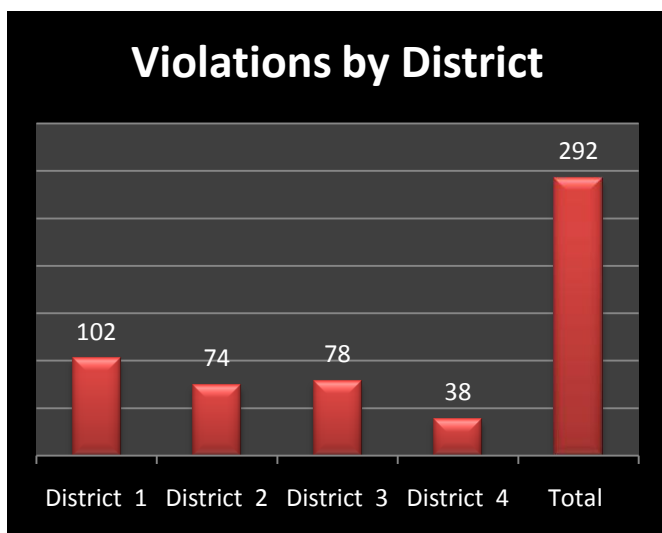
Annual Comparative ROW Signs



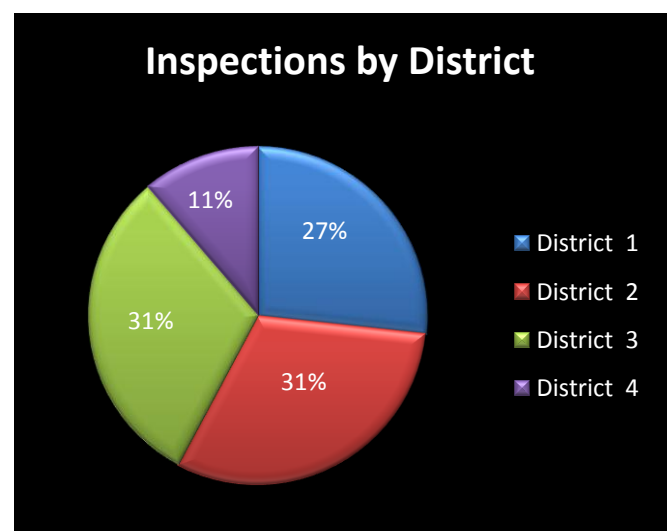
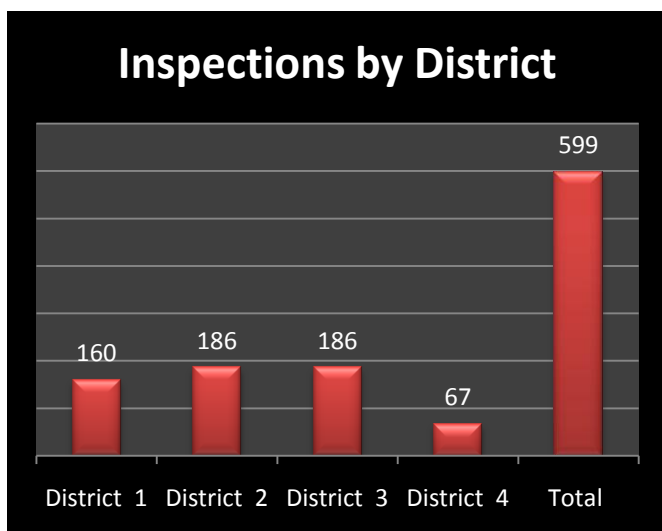
Monthly Activity



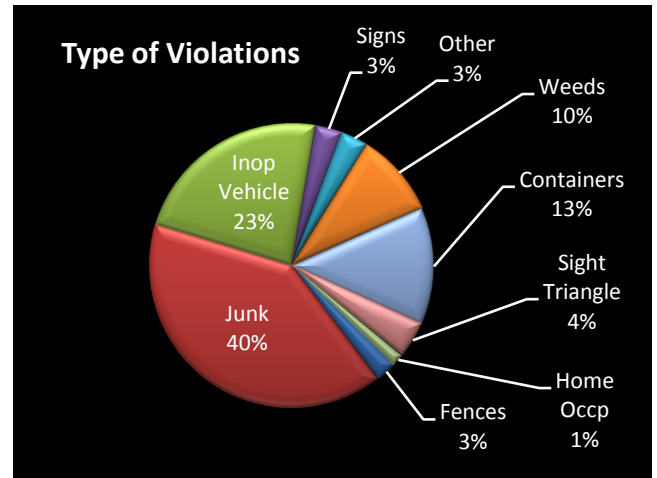
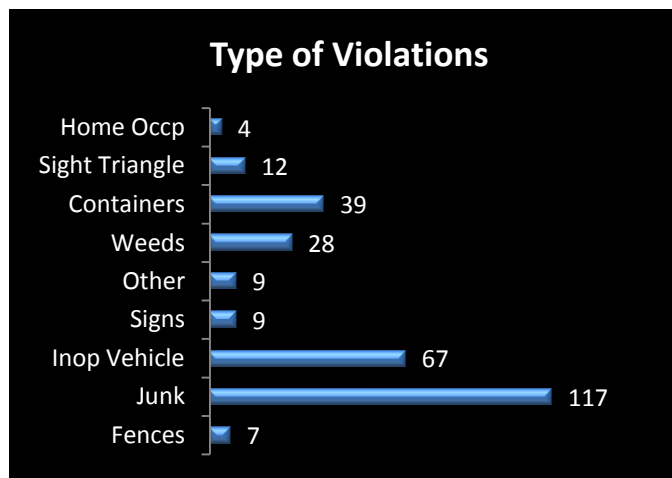
Violations by District



Inspections by District



Types of Violations



Right-of-Way Signs Removed

